

Contact Support

Last Updated: July 13, 2026

We're a small team that genuinely cares about your experience with Lovely. If you need help, have a question, or want to share feedback, we're here.

How to Reach Us

Email Support

support@getlovely.app

We respond to all support requests within 1-3 business days. For the fastest resolution, please include:

- Your account email address
- A brief description of the issue
- Your device type and operating system (e.g., iPhone 15, iOS 18)
- Any screenshots that might help us understand the problem

Privacy and Data Requests

privacy@getlovely.app

For account deletion requests, data exports, or questions about how your data is handled.

Legal and Business Inquiries

legal@getlovely.app

Before You Write In

Many common issues are covered in our Troubleshooting guide. It's the fastest way to get an answer. For quick fixes — especially login issues, notification settings, and subscription problems — check there first.

Feedback and Feature Requests

We read every piece of feedback. If there's something you wish Lovely did differently, or a feature you'd love to see, tell us. Our roadmap is shaped by the people who use the app every day.

Send feedback to: hello@getlovely.app

Response Time

Our goal is to respond to every message within 1-3 business days. During launch periods or high-volume times, it may take a bit longer — but we will get back to you.